

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814



August 5, 1983

ALL-COUNTY INFORMATION NOTICE I-83-83

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: AFDC STUFFER NOTICE QUESTIONNAIRE

REFERENCE:

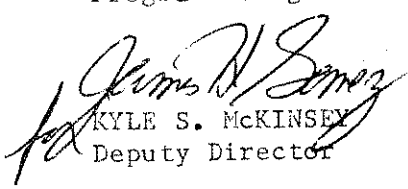
All-County Information Notice I-17-83 dated February 8, 1983 transmitted six corrective action stuffer notices and a schedule for use by counties in timing the release of those stuffers to recipients. Counties were encouraged to use the stuffers (language) to assist in achieving a reduction in recipient-caused errors.

At this time, counties are requested to fill out the attached questionnaire to assist us in evaluating the use of the above-mentioned stuffer notices. Space has been provided for additional comments on items not addressed. Please complete and return the questionnaire by September 12, 1983 to the following address:

State of California
Department of Social Services
AFDC Program Systems Bureau
744 P Street, M.S. 16-31
Sacramento, CA 95814

Attention: Bob Johnson

Your cooperation is appreciated. If you have any questions, contact your AFDC Program Management Consultant at (916) 445-4458.


KYLE S. MCKINSEY
Deputy Director

Attachment

cc: CWDA

State of California
Health and Welfare Agency

Department of Social Services

County _____
District Office _____
Person Completing Questionnaire _____
Title _____
Phone () _____

All-County Questionnaire

Please answer the following questions and return one copy of the questionnaire by
September 12, 1983 to:

State of California
Department of Social Services
AFDC Program Systems Bureau
744 P Street, M.S. 16-31
Sacramento, CA 95814

Attention: Bob Johnson

1. Are you using the SDSS-developed stuffers and schedule as provided to you with
ACIN I-17-83 dated February 8, 1983?

Temp 1547 (2/83) Attachment A - Does Someone Work? Yes _____ No _____

" " " Attachment B - You Can Have Property and Receive AFDC. Yes _____
No _____

" " " Attachment C - School Attendance Reminder. Yes _____ No _____

" " " Attachment D - Income Tax Refunds and Earned Income Credits.
Yes _____ No _____

" " " Attachment E - Has There Been a Change? Yes _____ No _____

" " " Attachment F - Important Reminder to AFDC Recipients. Yes _____
No _____

Attachment G - AFDC Stuffers Release Schedule. Yes _____ No _____

Comments:

2. Are you using a modified version of the SDSS-developed stuffers and release schedule, e.g., a change in language or format, elimination of illustrations, different release dates, etc.? (If yes, please provide a copy to us.)
- Temp 1547 (2/83) Attachment A - Does Someone Work? Yes ☐ No ☐

Attachment B - You Can Have Property and Receive AFDC. Yes <input type="checkbox"/> No <input type="checkbox"/>	"	"	"
Attachment C - School Attendance Reminder. Yes <input type="checkbox"/> No <input type="checkbox"/>	"	"	"
Attachment D - Income Tax Refunds and Earned Income Credits. Yes <input type="checkbox"/> No <input type="checkbox"/>	"	"	"
Attachment E - Has There Been a Change? Yes <input type="checkbox"/> No <input type="checkbox"/>	"	"	"
Attachment F - Important Reminder to AFDC Recipients. Yes <input type="checkbox"/> No <input type="checkbox"/>	"	"	"
Attachment G - AFDC Stuffers Release Schedule. Yes <input type="checkbox"/> No <input type="checkbox"/>			

Comments:

3. If you are using your own county-developed stuffers rather than the SDSS stuffers on the above subjects, please provide copies and the reasons you believe they are more effective.

4. What suggestions do you have for improving the existing SDSS stuffers?

5. What other stuffer subjects would you like to see SDSS develop?

6. Do you think the use of stuffer notices is an aid in reducing QC client errors?
Explain:

7. Realizing the complexity and subjectivity of evaluating the impact of these stuffers, we would appreciate a response from your county as to their effectiveness by answering the following:

- A. Do the EWs perceive clients as better informed and understanding of their reporting responsibilities?
Explain:

- B. Has there been any client response that would indicate they were influenced by these stuffer notices?
Explain:

8. Other comments: